

Community Living Chatham-Kent recognizes that removal of barriers and making environments accessible greatly enhances the lives of people within our Community. Well-designed living and working accommodations play a key role in achieving our goal and making our buildings and spaces more accessible. Currently we operate the following locations.

<p><b>Single Detached Homes</b></p> <ul style="list-style-type: none"> <li>• 22 Crerar Drive, Chatham, ON.</li> <li>• 79 Churchill Park, Chatham, ON.</li> <li>• 66 Houston Street, Chatham, ON.</li> <li>• 11 Stirling Lane, Chatham, ON.</li> <li>• 8573 Middle Line, Charing Cross, ON.</li> <li>• 56 Ardleigh Drive, Chatham ON.</li> <li>• 269 Forest Street, Chatham, ON. (<a href="#">Adult Respite</a>)</li> </ul>	<p><b>Duplexes</b></p> <ul style="list-style-type: none"> <li>• 46/50 Baxter Street, Chatham, ON.</li> <li>• 43/47 Carolinian Place, Chatham, ON.</li> <li>• 467/471 Queen Street, Chatham, ON.</li> <li>• 51 Kirk Street, Chatham, ON. (Side A &amp; B)</li> <li>• 347 Lacroix Street, Chatham, ON. (Side A &amp; B)</li> <li>• 64 Llydican Street, Chatham, ON. (Side A &amp; B)</li> <li>• 189 Sheldon Avenue, Chatham, ON. (Side A &amp; B)</li> <li>• 45 Woods Street, Chatham, ON. (Side A &amp; B)</li> <li>• 91/95 St. Anthony Street, Chatham, ON. (<a href="#">Children's Respite</a>)</li> </ul>
<p><b>Outward Bound</b></p> <ul style="list-style-type: none"> <li>• 650 Riverview Drive, Chatham, ON.</li> <li>• 130 Sass Road, Chatham, ON.</li> </ul>	<p><b>Apartments</b></p> <ul style="list-style-type: none"> <li>• 86 Pine Street, Chatham, ON. (APT # 101, 102, 104, 105, 106, 107, 111, 112)</li> </ul>
<p><b>Community Supports, Making Happen, JOBWORX</b></p> <ul style="list-style-type: none"> <li>• 101 Stewart Street, Chatham, ON.</li> </ul>	<p><b>Administration</b></p> <ul style="list-style-type: none"> <li>• 650 Riverview Drive, Chatham, ON.</li> <li>• 1099 Park Avenue West, Chatham, ON.</li> </ul>

These spaces vary in degrees of accessibility. It is our intent to make these spaces barrier free and review our accessibility to accommodate the individualized needs for the people supported, our employees and visitors.

We are further committed to working with our community on all levels to remove any barriers that impede a person's ability to fully access and enjoy their environment.

Many factors play a role on how, when, where and why a barrier is addressed. Each barrier is reviewed on a case by case basis taking into consideration the type of barrier, its impact, the financial resources available, priority, benefit etc. There is no one solution that will address every person's need given that disabilities are as diverse as the people living with them. Inevitably accessibility/barrier issues will need to be individualized in some instances. When addressing any barrier/accessibility issues the rules of universal design will be applied to produce barrier resolves beneficial to a larger group of people.

Information is gathered using a variety of tools such as the Monthly Workplace Inspection Reports, Annual Workplace Inspections, 12.06 Safety in the Workplace Risk Assessment Checklists, and Workplace Accessibility Questionnaires.

The following annual summary completed in January of each year by the Facilities Manager outlines the agency's commitment to removing identified barriers, solutions, responsibilities, timing, and costs associated with addressing identified barriers throughout the year. It encompasses all agency buildings and programs. Although not listed the agency maintains, inspects and repairs a multitude of equipment used to enhance the lives of people with disabilities on a yearly basis. I.e. lifts, tracking, slings, ramps, sensory equipment etc.

### **COMMONLY IDENTIFIED BARRIERS:**

Architectural/Physical Barrier – Any structure or design feature that makes a building inaccessible to a person – e.g. lack of ramps, narrow doors, height of switches, counters.

Environmental Barrier – is anything that impedes a person's ability to function within an environment. e.g. fragrances, excessive noise,

Attitudinal Barrier – is a negative attitude towards people based on misconceptions. The most pervasive negative attitude is focusing on a person's disability rather than on a person's abilities. Attitudinal Barriers typically are formed from ignorance, fear, misunderstanding or hate.

Financial Barrier - when insufficient funds are available to remove barriers or restrict / limit the ability to provide services.

Technological Barrier – is the inability to use devices, tools and crafts, to control an environment. e.g. computers, the internet, web pages, devices used to assist mobility

Communication Barrier – is the impaired interchange of thoughts, opinions, or information by speech, writing, or other means. e.g. Tools that no longer meet the needs of a person, information not communicated properly.

Employment Barrier – is the lack of equitable opportunities for employment and education. All of this requires a minimum degree of access to the *places* where employment, education, and goods and services may be found. e.g. lack of flexibility in the workplace, people are in a specific job classification because of the disability, low income jobs.

Transportation Barrier – is the lack of suitable and available transportation. e.g. no accessible vehicles, people not available to drive.

Policy/Procedural Barrier – policies and procedures which can be restrictive or have an adverse/unfair effect on a person

Date Identified	Program Priority	Barrier Identified	Strategies for Removal or Progress	Date Completed/ Estimated Cost	Person(s) Responsible	Efficiency/Effectiveness Review	Date Reviewed
1/11/2022	130 Sass Road, Chatham, ON.	Transportation Barrier	Trillium Grant submitted and received for a new accessible vehicle	July 2021	Tammy Chouinard	N/A	N/A
01/27/2022	50 Baxter	Architectural Barrier	Added chair ramp at right side entrance of property.	05/27/2022	Ryan Papps	Right side now wheelchair accessible and verified grade entrance.	08/03/2022
02/01/2022	47 Carolinian	Physical Barrier	Trip hazards sidewalk and driveway – Uneven concrete. Replaced Driveway and ramped driveway to New Suite (No step into suite).	04/30/2022	Ryan Papps	Trip hazards eliminated. Verified	05/31/2022
02/06/2022	47 Carolinian	Architectural Barrier	Added Aluminum Railing to right side driveway for assistance getting to and from and out of vehicle.	06/30/2022	Ryan Papps	Verified installed, functionality, and durability	07/06/2022
03/30/2022	269 Forest	Architectural Barrier	Sidewalk leveling repair to eliminate trip hazards	06/20/2022	Ryan Papps	Trip hazards eliminated. Verified uneven sidewalks are now level.	07/06/2022
03/01/2022	269 Forest	Architectural Barrier	Replaced ramp at front of property with proper 1:12 slope (Code).	03/28/2022	Ryan Papps	Verified installed, functionality, and durability.	05/02/2022
03/04/2022	22 Crerar	Architectural Barrier	Added 16 pot lights in residence for better lighting in both living spaces which improved lighting in Med area.	03/19/2022	Ryan Papps	Verified increased lighting	04/05/2022
03/22/2022	79 Churchill Rd.	Architectural Barrier	Installed new sidewalk in back yard from driveway entrance to covered patio. Both level at access points	04/28/2022	Ryan Papps	Verified installed and barrier removed.	05/05/2022
01/14/2022	8573 Middle Line	Architectural Barrier	Added a new on grade entrance sidewalk and front porch.	11/01/2022	Ryan Papps	Verified installed and barrier removed.	11/14/2022
09/10/2022	56 Ardleigh	Transportation Barrier	Replaced non-accessible van with accessible van	12/08/2022	Ryan Papps	Verified delivery and barrier removed.	12/12/2022
07/08/2022	45 Woods, 43 Carolinian, 347 Lacroix	Architectural Barrier	Sidewalk leveling repair to eliminate trip hazards	11/02/2022	Ryan Papps	Verified sidewalk cracks repaired and level.	12/02/2022
01/01/2022	All Locations	Technological Barrier	Introduced ASL interpreters in the training and communication material that is being developed as part of our Integrated partnership with Deafblind and PHSS (Ex. Zoom and Microsoft Teams).	01/10/2023	Aaron Watson/ Paul Vassallo	Attendees were able to effectively communicate with ASL interpreter in real time.	01/10/2023

## ACCESSIBILITY PLAN/SUMMARY - 2022

03/01/2022	All Locations	Technological Barrier	Annual website review has been conducted by the vendor (occurs every March) where they review the current setup and modify to meet current accessibility standards.	Completed every March	Aaron Watson/ Paul Vassallo	Minor changes made to images and tags validated by 3 <sup>rd</sup> party Abstract Marketing	03/30/2022
10/01/2022	All Locations	Technological Barrier	WiFi has been setup and the Enabling Technology Committee has been put together to help improve accessibility throughout the agency with modern technology. (Currently we are rolling out Alexa's and this is to be completed before additional projects/initiatives are undertaken.)	01/05/2022	Aaron Watson/ Paul Vassallo	Committee will be reviewing over time and implementing any required changes to improve effectiveness.	N/A
07/05/2022	189 Sheldon	Architectural Barrier	Current location is not fully accessible. Build a fully accessible home (42 South End Cres.) to meet the needs of people supported at this location.	03/01/2023	Ryan Papps		

### Trends and Other Key Learnings:

**Agency Review:** Management Health and Safety Committee, Managers, Locations

**Stakeholder Review:** Record How Information Was Shared with Stakeholders i.e. Website, newsletters, media releases etc.: